



Policy Manual

Policies and Procedures

We strive to provide our guests with an exceptionally clean, safe, and relaxing experience. As our guest, by staying at the Lodestar Mountain Inn you are agreeing to abide by all of our “do’s and don’ts.” Our policies may change from time to time, so please read them with each visit.

Walking/Hiking

Walk only on marked trails. There are unwelcoming residents, such as bears and rattlesnakes, on this mountain. Please use caution and common sense when walking or hiking the property.

Beware of Nature

As the Lodestar Mountain Inn is situated in the center of God’s creation, please be aware of other elements of creation that may not be pleased with your presence, such as snakes, bears, and other wildlife that may also want to share the premises with you. If you come across an unwelcomed wildlife visitor, please call one of the numbers listed under “Information You Need to Know” so that we can swiftly and humanely relocate it.

Make Us Aware

Please let us know if something is broken, missing, or isn’t working upon your arrival. We will do our best to repair or replace the item during your stay, with more pertinent items taking priority.

Fireplaces

Fireplaces may only be used with proper training from a member of Lodestar Mountain Inn staff. Fires should NEVER be extinguished with water. This will crack the materials used to create the fireplace. Instead, break up the wood and allow the fire to burn itself out. In emergency circumstances, a fire extinguisher may be used to put out the fire.

Room Modifications

No modifications of any kind should be made to any component of the facilities. This includes bedrooms, bathrooms, common areas, etc. If changes need to be made, please contact a member of staff who can assist you with your needs.

100% SMOKE-FREE

The Lodestar Mountain Inn is completely smoke-free. Smoking tobacco, marijuana, illegal drugs, e-cigarettes, cartridges containing the liquid of nicotine, hookahs, incense, cigars, candle burning, and diffusing of plant-based essential oils or synthetic products are forbidden in our facilities. This ensures the safety of our guests and prevents our facilities from being exposed to fumes or odors which may be unhealthy or objectionable to our guests or that may be difficult to remove from the air, carpet, walls, and furniture.

NO PETS, PLEASE

Pets of any kind are not allowed at the Lodestar Mountain Inn. However, certain units have been designated for those with service animals. If you have a service animal, please notify your hosts immediately to ensure that you are in the proper room.

FIREARMS AND WEAPONS

The safety and security of our guests are extremely important to us. Guests who are lawfully permitted to possess a firearm or weapon may bring such onto our premises with the understanding that they are personally responsible for the following:

- ◆ Guests must abide by all federal, state, and local laws.
- ◆ Property management and your event host must be notified immediately if you have a firearm or weapon on the premises.
- ◆ Firearms must be unloaded when not in use.
- ◆ Firearms and weapons must be safeguarded and secured in either a locked, hard-sided firearm container or a soft gun case provided by the guest at all times and clearly labeled with their name and contact information.
- ◆ All repairs of damages caused by firearms and weapons will be at the sole cost of the firearms and weapons owner.

Guests who fail to abide by our policy may be asked to leave the premises. Exempted from this policy are law enforcement officers and designated military personnel who are on-duty and required to carry firearms in the performance of their duties. **No exemption to this policy is allowed for private persons, even those licensed and permitted to carry a firearm openly or concealed under local, state, or federal law.**

Additional Policies

- ◆ Fireworks are forbidden on the grounds of Lodestar Mountain Inn.
- ◆ Grilling, fires, and open flames are allowed in predetermined designated areas.
- ◆ No parties, loud disturbances, and/or noise-nuisance are allowed on the premises.
- ◆ If you bring any infestation into the rooms, you may be asked to cover the cost of extermination.
- ◆ If you arrive with a serious illness, you may be asked to cover the cost of room sanitation.
- ◆ You are liable for any damage howsoever caused (whether by the deliberate, negligent, or reckless act) to the room(s), premises, or property caused by you or any person in your party whether or not staying at Lodestar Mountain Inn during your visit.
- ◆ No ATVs are allowed on the premises.
- ◆ There may be property-access restrictions during hunting season. Speak with your host to determine what these may be.
- ◆ Lodestar Mountain Inn and Wingfield Ministries, Inc., are not responsible for lost or damaged items.
- ◆ Personal vehicles are not allowed off improved road surfaces/graveled driveways.
- ◆ Hunting is forbidden on the property unless it is during a sponsored Lodestar Mountain Inn event.

COVID-19 Disclaimer

The Lodestar Mountain Inn is taking every precaution to ensure your safety during your stay, including increased standards for cleaning and sanitization, as well as safe meal preparation and serving practices. If you or a member of your group display symptoms of illness while at the inn, please ensure everyone in your group remains isolated to the location that you are staying (Cottage, Evangel House, or Event Center). If anyone in your group tests positive for COVID-19 please notify Wingfield Ministries, Inc.

According to the Centers for Disease Control and Prevention (CDC), people with COVID-19 have had a wide range of symptoms reported, ranging from mild symptoms to severe illness. Symptoms may appear **2-14 days after exposure to the virus**. People with the following symptoms or combination of symptoms may have COVID-19:

- ◆ Cough
- ◆ Shortness of breath or difficulty breathing
- ◆ Fever
- ◆ Chills
- ◆ Fatigue
- ◆ Repeated shaking with chills
- ◆ Muscle pain or body aches
- ◆ Congestion
- ◆ Headache
- ◆ Sore throat
- ◆ New loss of taste or smell
- ◆ Nausea or vomiting
- ◆ Diarrhea

This list is not all-inclusive. Please consult your medical provider for other symptoms that are severe or concerning to you.

A Simple Request

Thank you for staying at the Lodestar Mountain Inn. Many hands and much prayer have gone into creating this place of refuge. My hope is that you will leave with your burdens lifted, ready for what life may bring.

In addition to the effort put into the Lodestar Mountain Inn, many have given sacrificially to make this vision a reality. Thousands of dollars have poured in from dear friends of the ministry. Contributions have gone toward new ponds, an entrance road, building construction, and much more.

Much more is needed to complete construction of the Lodestar Mountain Inn. In addition, regular donations are necessary for daily operations including utilities, grounds keeping, housecleaning, etc. By faith, we are trusting God to provide what we need when we need it.

My simple request is this: Pay it forward. If you've benefitted from your stay, I urge you to help us continue making the inn available to those who desperately need it most. Your prayerful donation could make a world of difference to someone dealing with the struggles of life.

Give, and it will be given to you. A good measure, pressed down, shaken together and running over, will be poured into your lap. For with the measure you use, it will be measured to you.

Luke 6:38 NIV

Lodestar Mountain Inn is a ministry of



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